

## **Quality Policy Statement**

National Tracked Dumper Hire Limited is a supplier of tracked dumpers which can behired on a self-drive basis.

Our policy is to supply highly specified, reliable, efficient and well maintained tracked dumpers to our clients where and when they want them and to deliver our services through competent, experienced and safety-conscious plant operatives. Our main aim is to exceed our client's expectations first time every time whilst fully complying with current UK legalisation. We are committed to complying with the requirements of ISO 9001:2008and relevant statutory and other requirements relating to our business. We are also committed to continually improve our approach, arrangements, processes and performance.

This policy shall be communicated, understood, implemented and maintained at all levels ofNational Tracked Dumper Hire Limited. The Quality, Safety and Environmental Manager has the responsibility for ensuring this, and has our full support for achieving their responsibilities. In order to promote the adoption and implementation of the policy, all staff and employees shall be encouraged to understand and discharge their individual responsibilities to a degree necessary to ensure the effective operation of the Quality Management System. Managers, supervisors, staff and employees are responsible for ensuring that the quality of their own work meets the appropriate standards.

The policy shall be communicated to all managers, supervisors, staff and employees as part of their induction. Copies of the policy shall also be displayed within the organisation. The Quality, Safety and Environmental Manager shall ensure that everyone within the organisation is conversant with the quality policy and objectives.

This policy shall be reviewed annually by the directors and relevant members of the senior management team, in order to ensure that it is current, suitable and relevant to the company's business activities.

Signed:

P. A.

**Managing Director** 

19<sup>th</sup>January 2015